

## **Terms and Condition – valid February 2010 ->**

We have prepared the T&C in order of a time line from what you need to know before you book, to the charter itself.

**Before booking** - be aware of your responsibilities – should you book our services.

**Most importantly is that your credit card can be charged for additional amounts.**

### **Parties & Validity**

These terms and conditions (T&C) are an agreement between Saturn Events Pty T/as Karaoke Bus (Karaoke Bus) and the booker. The use of booking agencies does not exempt the booker from our terms and conditions. The T&C are valid when either a deposit has been made, or the charter has been performed.

### **Responsibilities**

The booker is responsible for any damage to the bus, the equipment or the business caused by this group, the booker may be required to identify those responsible with names and contact details to the authorities and / or insurance companies.

### **Costs for Damage**

Any damage caused to the equipment, the bus or the business will be billed to the booker's credit card, or other necessary means of payment. If you need to recover the cost from your guests, this is done at your own costs and means of retrieval.

Quotes will be sourced from repairers of our choice, Saturn Events Pty Ltd will have exclusive choice of repairer and our say is final.

### **Extra fees for damage**

The bus usage rate is \$1800 per day inclusive of GST. The booker maybe be liable for the time the bus is not in operation, plus any repairs. Should there be any damage to the business; Karaoke Bus has the right to civil damages in the states court system.

### **Trouble makers**

It is strongly suggested that you don't invite known trouble makers. As per above terms and conditions, it is at the bookers risk, not the trouble maker.

### **Passengers under 25 years of age**

Karaoke Bus has the right to a full passenger manifest which includes Full Name, ID number and type, address and email address. Karaoke Bus may also impose a BOND and is refundable after the charter should there be no incidents.

### **Booking Fee**

Each charter has a non refundable booking fee of \$50 – The charter is normally based on a minimum number of guests – If that minimum is not reached the booker is required to pay the minimum.

### **Cancellations by the booker**

Cancellations must be in writing or email. Cancellations inside of one calendar month **will** lose any monies paid to Karaoke Bus. Cancellations made over one calendar month will be refunded back the deposit, less the booking fee.

Monies owing for cancellations on the day will be billed to the booker's credit card, non payment will be pursued in the small claims court of NSW.

### **Cancellations by Karaoke Bus**

Due to unforeseen circumstances (such as break downs / accidents) we will honour the booking on an agreed future date and time.

### **Arriving late**

We attempt to be on time every time, however we are not held liable due to unpredictable traffic conditions and break downs. Where possible we will make up the time booked.

## **Behaviour not tolerated on the bus – Charter will be stopped – passengers will make their own way home.**

Verbal abuse to driver, outside public or to other party members onboard

Fighting or violence of any type

Throwing anything out the windows.

Breaking any equipment or mechanically damaging the bus

Incidents that would damage the business reputation.

### **Removing passenger/s**

Karaoke Bus has the right to remove any passengers for any safety related issue, we also may not allow passengers to board if they are too intoxicated or drug affected. The Charter will be suspended until the passenger/s are moved on.

### **Behaviour that will warrant a warning**

Irresponsible drinking

un-necessary polluting

Urinating in public places

Removing any alcohol from the bus

Loud shouting off the bus in public places

### **On the Charter - We do not accept**

Non paying passengers on the bus

Sub contractors that are not on our insurance policies , including caterers, waiters and adult entertainment

Unplanned detours

### **Extra fees (non damage related)**

Any vomit on the bus \$50 per instance

Overtime rates \$160 per hour in 30 minute increments

### **Electronic problems on the bus**

Having a Karaoke sound system on a bus may have it's electronic gremlins, if the karaoke system has a failure, this doesn't represent a full refund of the fees taken.

### **Pictures and Videos**

We may have media sent to us, we have the right to publish this media. If you don't want this to happen please email us.

Clarification – Should you need any clarification on any of these terms and condition, please email [info@karaokebus.com.au](mailto:info@karaokebus.com.au)

